

SOFITEL GRAND SOPOT

Responsible Gambling & Compliance Policy

Premium Corporate Edition — 2025

★ 18+ | Play Responsibly | RG Shield | AML/CTF Compliant ★

Section 1 — Premium Responsible Gambling Compliance Framework

This section outlines advanced responsible gambling standards, Google Ads compliance integration, AML/CTF obligations, player-protection controls, data governance, and guest wellbeing protocols applied at Sofitel Grand Sopot. All standards comply with the Polish Gambling Act, Ministry of Finance directives, GDPR, and Accor Group ethics rules. The casino commits to 18+ controls, self-exclusion programs, harm-minimisation procedures, ethical marketing, and mandatory staff training. RG Shield and AML Shield icons apply to all communications. Advertising restrictions follow Google Ads Gambling & Games requirements. Marketing must avoid minors, unrealistic winning expectations, and must include 18+ disclaimers and safer gambling guidance. This section expands operational detail, including scenario protocols, intervention thresholds, financial monitoring, surveillance duties, incident-reporting formats, player-behaviour analytics, and structured escalation models. Further subsections address cross-department cooperation, guest psychological care pathways, and local-language compliance obligations. — Page Auto-Generated Block.

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POLSKA WERSJA DOKUMENTU — POLISH EDITION

Ta pełna polityka odpowiedzialnej gry opisuje zasady, obowiązki, kontrolę szkód, procedury interwencji, zgodnie z Google Ads, wymogi prawne w Polsce oraz standardy ochrony graczy w Sofitel Grand Sopot.

Sekcja PL 1

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 2

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 3

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

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etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 16

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 17

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 18

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 19

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 20

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 21

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 22

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 23

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 24

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 25

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 26

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 27

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 28

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 29

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 30

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 31

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 32

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 33

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.

Sekcja PL 34

Szczegółowe wymogi dotyczące minimalizacji szkód, kontroli finansowej, AML/CTF, ochrony danych, odpowiedzialnej reklamy, programów samowykluczenia, standardów etycznych i zasad obsługi gości. Wersja zgodna z polskim prawem hazardowym oraz wytycznymi Ministerstwa Finansów.